2017 KP COLORADO PSP AGREEMENT

	Weighting	Threshold	Target (expected performance)	Stretch
Most Affordable # of UBT projects with Cost Savings/Revenue Capture/ Workflow efficiencies AND documented and LMP verified ROI projects documented in UBT tracker verified by LMP department	15% 10%	285 Projects 2 million	300 Projects $3.25 million (including at least 34 projects around external medical costs)	325 Projects $3.75 million (including at least 60 projects regarding external medical costs)
Best Service Likelihood to recommend-Patient Satisfaction Survey (measures patients actual interactions) Q3 2016 YTD baseline at the 0.05 level (BL of 48%, n=28486, 48.9% is sig diff at p=0.05)	25%	48%	48.9%	50.00%
Best Quality Documentation of RELP (Race, Ethnicity, Language, Preference) Full Regional, ALL lines of business, Integrated Delivery System and Network Timeframe 1/1/17 – 9/30/17 **Race/Ethnicity 73.22% 75% 76.78% Spoken/Written Language 78.98% 80% 81.02% 2016 Q3 Spoken=78.0%, Written=77.9% - avg 77.95% Q2016 Q3 Race=71.5%, Ethnicity=71.4% - avg 71.45%**	25%	74.58% Average of all four categories	77% average of all four categories	80% average of all four categories
BPTW-IMPROVING WORKPLACE AND PATIENT SAFETY Completion of Total Number of Workplace/Patient Safety conversations (SCs)* logged by year-end 2017 (represented staff only) + % of facilities have 1 or more teams trained on and have implemented safety action plans** (1/1/17-12/31/17) UFCW a VOICE for working America	25% **Action Plans-team trained (as few as 1 person is defined as a team)	12,191 *SC Timeframe: SCs tracked 1/1/17-12/31/17. Represented Employees, not NUID.	15,000 + 30% of facilities have 1 or more teams trained and the creation of an action plan that is actively being worked on or completed *Will include any SCs or stops, captured under the "good catch" icon	18,000 + 50% of facilities have 1 or more teams trained and the creation of an action plan that is actively being worked on or completed *Any SCs (and stops) captured through the "anonymous" sign on will count toward goal