


2017 KP COLORADO PSP AGREEMENT

	Weighting	Threshold	Target (expected performance)	Stretch	YTD
<p>Most Affordable</p> <p># of UBT projects with Cost Savings/Revenue Capture/ Workflow efficiencies AND documented and LMP verified ROI projects documented in UBT tracker verified by LMP department</p>	<p>15%</p> <p>10%</p>	<p>285 Projects</p> <p>2 million</p>	<p>300 Projects</p> <p>\$3.25 million (including at least 34 projects around external medical costs)</p>	<p>325 Projects</p> <p>\$3.75 million (including at least 60 projects regarding external medical costs)</p>	<p>199</p> <p>\$304,000</p>
<p>Best Service</p> <p>Likelihood to recommend-Patient Satisfaction Survey (measures patients actual interactions) Q3 2016 YTD baseline at the 0.05 level (BL of 48%, n=28486, 48.9% is sig diff at p=0.05)</p>	<p>25%</p>	<p>48%</p>	<p>48.9%</p>	<p>50.00%</p>	<p>52.6%</p>
<p>Best Quality</p> <p>Documentation of RELP (Race, Ethnicity, Language, Preference) Full Regional, ALL lines of business, Integrated Delivery System and Network Timeframe 1/1/17 – 9/30/17</p> <p>Race/Ethnicity 73.22% 75% 76.78% Spoken/Written Language 78.98% 80% 81.02% 2016 Q3 Spoken=78.0%, Written=77.9% - avg 77.95% Q2016 Q3 Race=71.5%, Ethnicity=71.4% - avg 71.45%</p>	<p>25%</p>	<p>74.58% Average of all four categories</p>	<p>77% average of all four categories</p>	<p>80% average of all four categories</p>	<p>75.8%</p>
<p>BPTW-IMPROVING WORKPLACE AND PATIENT SAFETY</p> <p>Completion of Total Number of Workplace/Patient Safety conversations (SCs)* logged by year-end 2017 (represented staff only) + % of facilities have 1 or more teams trained on and have implemented safety action plans** (1/1/17-12/31/17)</p>	<p>25%</p>	<p>12,191</p>	<p>15,000 + 30% of facilities have 1 or more teams trained and the creation of an action plan that is actively being worked on or completed</p>	<p>18,000 + 50% of facilities have 1 or more teams trained and the creation of an action plan that is actively being worked on or completed</p>	<p>7824</p>
	<p>**Action Plans -team trained (as few as 1 person is defined as a team)</p>	<p>*SC Timeframe: SCs tracked 1/1/17-12/31/17. Represented Employees, not NUID.</p>	<p>*Will include any SCs or stops, captured under the "good catch" icon</p>	<p>*Any SCs (and stops) captured through the "anonymous" sign on will count toward goal</p>	<p>49%</p>