

KPCO 2018 PSP Metrics - Data as of 01/04/2018

Goal	Description	Threshold	Target	Stretch	Current Results
Affordability	% of UBTs with Qualified Affordability Projects	16.50%	23.10%	^29%	44.01% Target*
Best Place to Work	% of UBTs with Qualified Best Place to Work Projects	45.40%	63.60%	79%	74.65% Target
Quality	% of UBTs with Qualified Quality Projects	30.60%	42.80%	^54%	62.32% Target*
Service	Patient Likelihood to Recommend (% of patients highly likely to recommend KP to family/friends)	53.20%	53.80%	55.20%	55.75% Stretch

*PSP Affordability and Quality goals are limited to Target performance due to less than 0% margin and loss of CMS 5 Star status