SAFETY PSP GOAL: Stretch goal: 70% completion rate of Culture of Safety Survey. While it is not required to be a goal in UBT Tracker, make sure all Local 105, Local 7 staff have taken the survey. If you do want to enter it as a project, you'll find a sample goal at the end of this page.

AFFORDABILITY PSP GOAL: Percent of teams with a QUALIFIED Affordability project entered into UBT Tracker:

<table>
<thead>
<tr>
<th>2020 PSP</th>
<th>Threshold</th>
<th>Target</th>
<th>Stretch</th>
</tr>
</thead>
<tbody>
<tr>
<td>Most Affordable: Percent of UBTs with qualified* Affordability projects and documented/verified ROI</td>
<td>35%</td>
<td>39.2%</td>
<td>45% AND 90K ROI</td>
</tr>
</tbody>
</table>

*Qualified: How to capture a QUALIFIED project:

1. Project/goal started and completed between 12/1/2019 and 12/31/2020
   a. Goal must be at a CLOSED/COMPLETED status in Tracker as of 12/31/2020

2. Focus Area: Must be entered as Affordability (as shown above)

3. Project must have at least one PDSA entered under the Test of Change tab

4. Project must meet Threshold, Target or Stretch in Tracker, and documented as such in Tracker under Results Summary

5. Enter any financial savings under the ROI box!

Affordability project ideas: 8 Wastes Tool: [http://www.insidekpco.net/sites/default/files/groups/UBT_Resource_Team/tool_typesofwaste_final.pdf](http://www.insidekpco.net/sites/default/files/groups/UBT_Resource_Team/tool_typesofwaste_final.pdf)

Culture of Safety Survey

Sample SMART goal for optional project: We will improve completion of the Safety Survey from 0% to 85% by Date (30 days) Threshold: 75% completion of the survey, Target: 85%, Stretch: 100%
Quality PSP Goal: Decreasing the number/percentage of open Care Gaps per thousand active KP members. Stretch for this goal will be a reduction of 570 gaps/1000 active KP members or 25%.

Care Gaps are notifications that an action needs to be taken by the Member and/or Care Team to address a prevention screening, treatment, or immunization due. These notifications are found on the HealthTRAK landing page in HealthConnect and/or the Personal Action Plan page on kp.org/actionplan.

What can UBTs do?

> Each member of the UBT can close their own Care Gaps by accessing their Personal Action Plan in My Health Manager at kp.org/actionplan.

While not required to be a formal project in UBT Tracker, if you choose to do so, a sample SMART Goal would be:

- Our UBT will decrease our team’s collective personal health gaps from (current number) to (80% reduction) by (date).
- Threshold: 70% reduction Target: 80% reduction Stretch: 90% reduction

> Clinical UBTs can identify workflows to reduce their member’s open Care Gaps, addressing them in every interaction with our members.

While not required to be a formal project in UBT Tracker, if you choose to do so, a sample SMART Goal would be:

- Our UBT will decrease our member’s health gaps from (current number) to ___ by (date). (Data resource under development)

Data resource for member Care Gaps: Under Development. Further communication to follow, when finalized.

Attendance PSP: All PSPs will now have an attendance goal.

*Refer to your union’s PSP document for more details.

We can all use the Attendance Calendar to stay aware of our own attendance:
https://www.ilmpartnership.org/sites/default/files/attendance_calendar.5x11_2020.pdf

For help entering your UBT goal into Tracker or using RIM tools to complete a project, contact your UBT Consultant at CO-UBT-Consulting@kp.org.