



Local 7 RNs,

KPCO has decided to add a new Nurse Visit to the Nurse Visit schedule in Primary Care. Our understanding is you should have received a workflow regarding this, NV UTI.

We want you to know that Local 7 was in an issue resolution with management from 2015-2018 regarding nurse visits, the issue resolution came about after many concerns and variance regionally around nurse visits which included; visits being out of scope of the RN, delay in care when needing assistance and varied expectation from local management that lead to some JOD. We have some concern about the new UTI NV change however it has rolled out so we'd like to give some information to assist you in this work.

Below our signatures are the agreed upon types of Nurse Visits from the prior issue resolution, please review.

An outcome of the Issue Resolution was the UTI phone protocol was converted to a face to face protocol to accommodate patients walking in. The medical delegation portion of the UTI protocol remained the same for both. Today the new request is for NV UTIs to be booked on the NV schedule that **fall out of protocol**, so this will not be an independent nurse visit.

Things to know:

- Registered Nurses have a right to receive training regarding this
- Registered Nurses need to know who you will be collaborating with to care for the patient timely
- The medical plan of care must be documented before implementing, verbal orders are for emergencies only see KPCO policy
- Local 7 is requesting from the company, in writing, clarification around the CPMG work flow
- Local 7 is requesting the escalation process regarding concerns to management

Please feel free to escalate any concerns you have to us (no specific PHI), patient safety is always first along with protecting your nursing licenses.

Thank you for all you do!

In Solidarity

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The region has embarked on transforming Registered Nurse visit practices.

There has been variation and controversy around what is an independent Registered Nurse visit and a co-visit. Nursing practice had been ill-defined and the lines between nursing and medical practice were blurred. Through an issue resolution, Local 7 and Nursing Services have been working to resolve the Registered Nurse visit practice concerns.

Historically, parameters for nurse visit practices had not been clearly defined, which placed patients, nurses, and the organization at undue risk.

Going forward, in-person Registered Nurse visits will be categorized into one of the three categories as outlined below:

<b>Independent Nurse Visit or Protocol with Medical Delegation</b>	<b>Nurse Visit with a documented Plan of Care (this list is not all inclusive)</b>	<b>Member is triaged by RN and dispositioned to be seen by MD/APN/PA for plan of care</b>
<p><b>*Protocol criteria must be met to complete Independent Nurse Visit</b></p> <ul style="list-style-type: none"> <li>• Cough/Cold*</li> <li>• Sinusitis*</li> <li>• Sore throat*</li> <li>• Conjunctivitis*</li> <li>• Hay fever/rhinitis*</li> <li>• UTI*</li> <li>• Disease education</li> <li>• Foot care</li> <li>• Self-injection technique</li> <li>• Blood Pressure Visits</li> <li>• Any teaching on meds, disease process, weight loss, etc.</li> <li>• Pediatrics weight checks</li> <li>• Breastfeeding</li> </ul>	<p>Incident To (member seen by a provider on a different day and provider has documented in the chart the plan of care for the current visit) Some Examples -</p> <ul style="list-style-type: none"> <li>• Therapeutic Phlebotomy</li> <li>• Ear irrigation</li> <li>• Administration of fluids (IV) or a medication</li> <li>• Repeat EKG</li> <li>• Wound Care</li> <li>• Dressing Change</li> <li>• Urinary Catheterization which can include, teaching, changing, inserting</li> <li>• Central Line Access (PICC /PICC accessing and dressing changes, port access &amp; blood draw)</li> <li>• Non-stress tests (Ob-Gyn)</li> <li>• Maximum Vertical pocket – (Ob/Gyn)</li> <li>• High Risk Foot Care</li> </ul> <p>Diabetic teaching (insulin/ glucose meter</p> <ul style="list-style-type: none"> <li>• Blood Pressure Visits</li> </ul>	<p>A Registered Nurse can triage any walk-in patient to determine priority, venue and appropriate provider of care.</p>

**Procedure:** A document that memorializes the steps in performing a nursing activity, task, or process.

**Protocol:** A document that contains information and direction for the care of a patient pursuant to actions authorized by physicians responsible for the patient's care.