



Local 7 has continued to push back on the template increase occurring in Primary Care starting in April.

We are happy to announce that one additional F2F visit on the Primary Care APP template will be converted to a phone visit. The Primary Care APP template will now be 18 F2F and 4 phone. In the templates that have already dropped (April, May, June) the telephone visit will be at the end of day, however, you can decide where the telephone visit will be with the new template drop for July. We were not able to reach agreement to change the APP Peds template due to the low telephone visit utilization.

Local 7 has brought up many concerns that include: the high percentage of same day visits will drive acuity to the APP; there is a greater than 60 percent reduction in DTM time resulting in no time for in basket work or charting and this will drive overtime resulting in the APP likely being the last employee in the clinic; and many other issues. We will continue to advocate for changes to the templates in Primary Care and Peds as these templates are not sustainable. Your APP Partnership committee will be working on a tip sheet to PC APPs with tips on how to weather this change.

Local 7 is advocating that APPs should not be disciplined for accruing overtime. The company has stated this does not occur, but we have been involved in specific cases. We want to ensure we are aware of all instances. Please send us your examples of being spoken to or disciplined for overtime to [Amy.H.Inglis@kp.org](mailto:Amy.H.Inglis@kp.org).

Please ensure that you take care of your license and the patient in front of you. Local 7 can defend overtime but a poor outcome with a patient could put your licenses at risk. Keep your license and your patient safe by taking the time you need to care for your patients.

Local 7 will continue to support our PC and Peds APPs.

Sincerely,

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